mlinzi
STAY SAFE

#strongconnectedcovered

User Manual

Version 1.0
June, 2021

Prepared for
Mlinzi App Services

PURPOSE

The purpose of this document is to provide a guide on how to use safety services offered by MlinziApp safety services.

Prerequisites

Individual **must** have a MlinziApp account. The type of account can be a: **Resident** or a **Guard** Account.

- **Resident Account** – Is a must have account for logging in to access MlinziApp as a resident. It requires a 'guard number' provided by the estate, that is entered at the 'guard details' section when creating a resident account. (See illustrating images below).

- **Guard Account** – It is a single account created by security officials for use by the entire estate/court/building. A guard account contains a phone number which all residents enter at the 'guard details' section as they create their personal resident accounts. This enables all residents under that 'guard number' to get services from the guard holding the phone with the guard account and number.

  - ✓ Guard Number – This is any Mobile Phone Number agreed upon to be used at the 'guard number'. It then is becomes the reference number specific to that estate/court/building. It is keyed in the Mlinzi Guard App during registration or after registration at the top left drop down menu.

LOG IN

- Download MlinziApp from the MlinzApp website http://mlinziapp.com/ or from playstore - https://play.google.com/store/apps/details?id=tech.claro.mlinzi_ap
- Choose the necessary account type: Resident or Guard.
- 'Create Account' by filling in the Registrations details.

  *It is against Mlinzi App Privacy Policies to create a Mlinzi App account using inaccurate details of yourself or another person. (Refer to Mlinzi policy document on http://mlinziapp.com/privacy-policy/

  *You DO NOT have to fill in a guard number if you don't reside in a gated area.

- Log in - Enter your username (**NOT FULL NAME**).
- Enter Password and click- Sign In.

RESIDENT ACCOUNT

After a successful login session, a group of icons will appear for you to choose a preferred service. For example; at the 'Guests icon', you can register your visitors/taxi, or edit entry date for previously registered visitors. Through the' Guard Beep' a resident can call the guard. At the 'Distress Setup' Icon, you get to select up to seven contracts from your contact list which you can quickly send a distress/SOS SMS through the bottom right distress button. A resident can also view quick first aid tips for small home emergencies through the 'First Aid' icon.

GUARD ACCOUNT

A guard account is created by selecting 'guard' at the 'registration type' page, before log in. The main function in the guard app is the SEARCH FUNCTION; which enables guards to identify residents and visitors by searching their Number plate, House Number or Name. MlinziApp guard account enables a guard to register a visitor upon agreeing with the security officials. (This is because Mlinzi is designed for residents to register their guests/taxi and guards to only view and allow access).

See below some Mlinzi App Images:

RESIDENT ACCOUNT OVERVIEW

-Register guests & taxi.
-View, Edit previous guests

-Call guard number

-Select people to send to distress/emergency SMS

-Quick First Aid tips for home emergencies

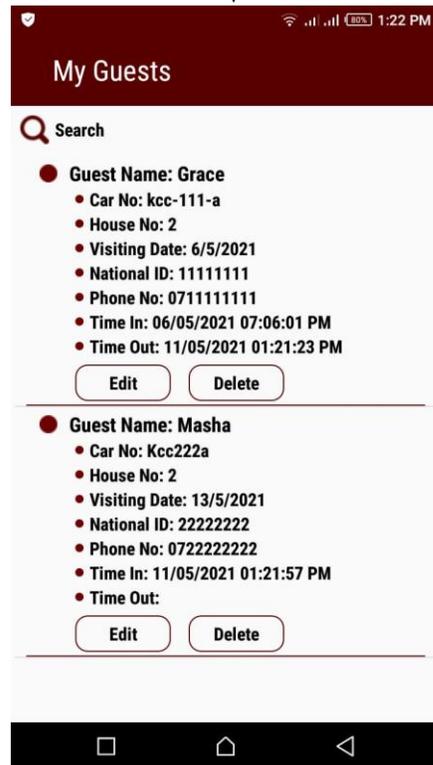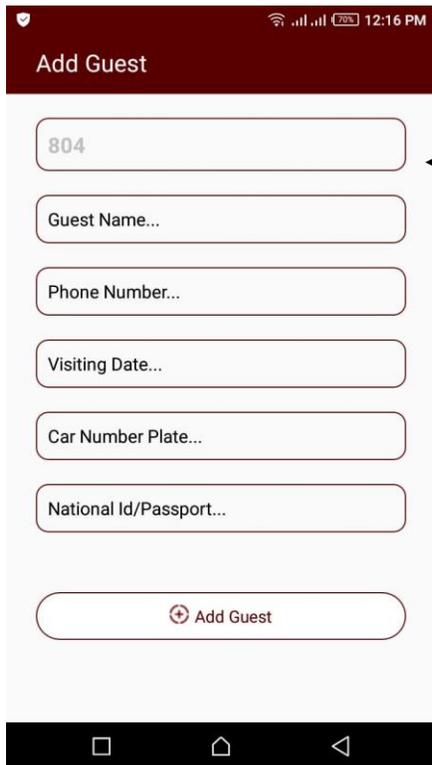-Distress option list
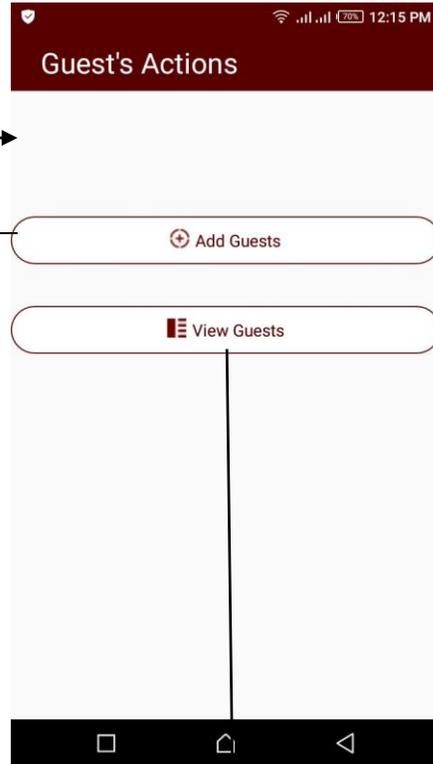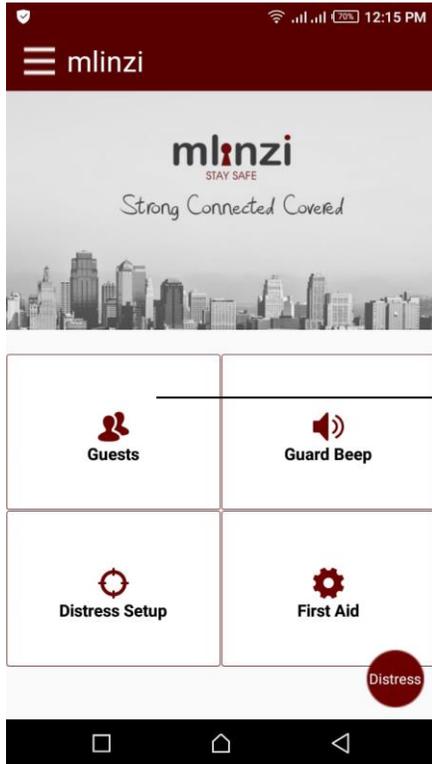-Press once

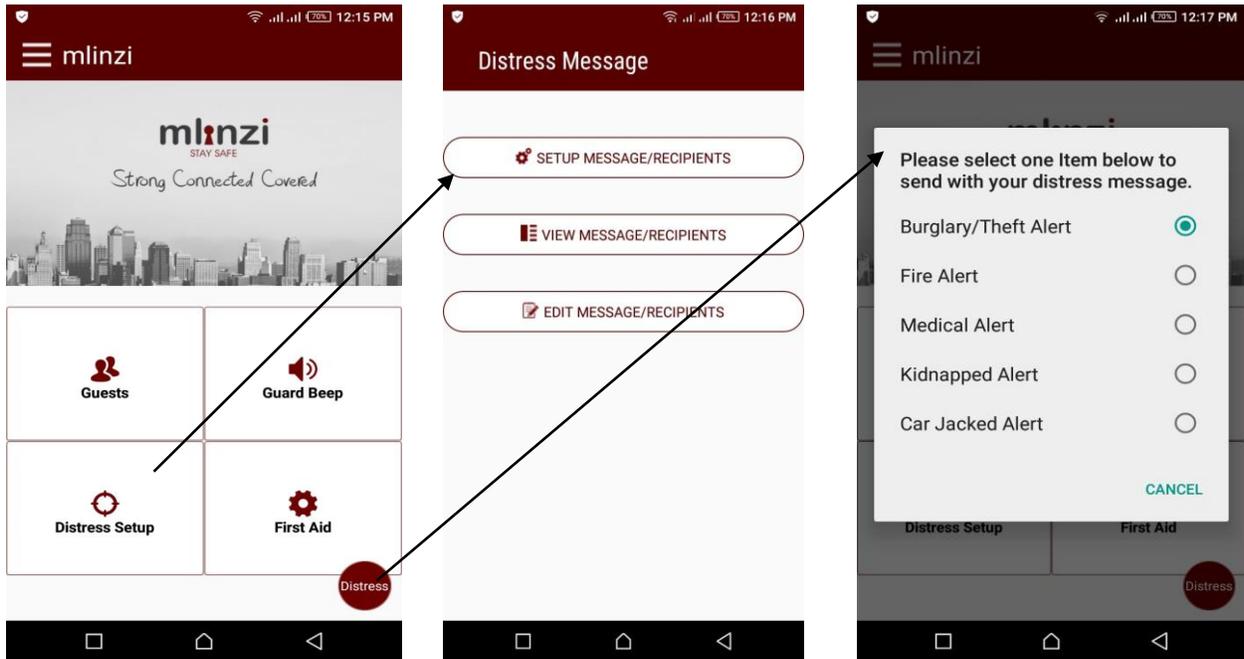## GUARD ACCOUNT OVERVIEW

-Search guests
-Register guests

-Search residents

LOG IN

mlinzi

STAY SAFE

#strongconnectedcovered

© 2019 MlinziApp
All Rights Reserved

mlinzi

User Name

Password

Sign In

Don't have an account yet?

Create Account

Registration Type

◯ Resident

◯ Guard

Continue   Cancel

Create Resident Account

Full Name...

User Name...

Phone No...

House No...

Optional: Car No...

Email...

Guard Details...(Please Double Click

Password...

Confirm Password...

Create Account

≡ mlinzi

mlinzi

STAY SAFE

Covered

Resident

User Name: james

Phone No: 0752770015

House Members

Guard Number

House Number

Log Out

🔊
Guard Beep

⚙
First Aid

Distress

GUEST REGISTRATION

DISTRESS SET-UP (Once only set-up)

FIRST AID